

# 2006 Canadian Banks' Law Enforcement Awards

**A Speech by Mr. Raymond J. Protti**

President and Chief Executive Officer

Canadian Bankers Association

**for**

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Canadian Association of Chiefs of Police Annual  
Conference

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St. John's, Newfoundland and Labrador

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**CHECK AGAINST DELIVERY**

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CANADIAN BANKERS ASSOCIATION

*Building a Better Understanding*

## **2006 Canadian Banks' Law Enforcement Awards**

Good evening and thank you Chief Superintendent Browne for your kind introduction.

I am delighted to be with you tonight.

Let me begin by thanking our hosts, the Royal Newfoundland Constabulary and The Royal Canadian Mounted Police.

In choosing Newfoundland and Labrador, the organizers picked the perfect setting for this year's conference, with its focus on personal health and well-being. This remarkable province, from its spectacular vistas to its affable and engaging people is often described as "the place that stays the same, but will change you forever." I hope that you are able to take what you have learned from the conference and apply it to your everyday work and life experiences.

I would like to take a moment to acknowledge the contribution that members of law enforcement have made to the banking industry.

The longstanding, supportive relationship between Canada's financial institutions and law enforcement agencies helps our industry maintain the trust that Canadians place in their banking system and contributes greatly to the nation's economic integrity.

La relation de soutien mutuel qu'entretiennent de longue date les institutions financières et les organismes d'application de la loi canadiens aide notre industrie à consolider la confiance des Canadiens à l'égard de leur système bancaire et contribue grandement à l'intégrité économique du pays.

I am very pleased to be here tonight to celebrate the history of cooperation between our two sectors in fighting fraud and robbery. On behalf of the banks, their employees and their customers I want to express our sincere appreciation for your efforts.

In looking at the work done by the officers we are recognizing tonight, it struck me that the individual cases, when considered together, tell an interesting story. The first part is the theft of information, the second is the use of that information to perpetrate financial crime, and the final chapter in our story is the chilling potential for financial fraud to lead to other, more deadly, types of crime.

In listening to these stories you will hear about officers who went above and beyond the call of duty.

For the past 34 years we have been honouring law enforcement personnel with the Canadian Banks' Law Enforcement Award. To date, 200 individuals have received the award, which is presented annually to officers whose outstanding work has made a significant contribution to the investigation and prevention of crimes against

Canada's banks and their customers. Crimes that cross borders, overlap jurisdictions, and extend into cyberspace.

The first chapter in our story opens with the account of two members of the Vancouver Police Department whose work to date has contributed to the arrest of 16 individuals across North America. These individuals were allegedly involved in a world-wide cyber crime ring responsible for trafficking in stolen personal information.

Please turn your attention to the screens to see more.

< Video presentation on Vancouver Investigation >

I am very pleased to present the Canadian Banks' Law Enforcement Award to:

- Detective Constable Mark Fenton, and
- Detective Constable David Frame, members of the Vancouver Police Department.

Congratulations, gentlemen, on a job well done. Please come forward to accept your award.

Through tonight's second award we see how stolen personal information is turned into something tangible, giving criminals the ability to impersonate others and commit

financial crime. As we just saw, crime is not confined within provincial or national borders. Today's police officers lead investigations that span the globe reaching across multiple jurisdictions. What we are about to see is a fraud case with international branches but with roots at home. Please turn your attention to the screens.

< Video presentation of Project Instrument investigation >

I am very pleased to present the Canadian Banks' Law Enforcement Award to:

- Sergeant Andrew Buchan of the Ottawa Police Service
- Detective Sergeant Kelly Anderson of the OPP's e-crime Section
- Detective Sergeant Dave Lollar, of the OPP's Anti-Racket Section, and
- Provincial Constable Josée Arbour of the Ontario Provincial Police

Congratulations. Please come forward to accept your awards.

Thank you again for your outstanding work on this case.

Tonight's final award is being presented to a member of the Toronto Police Service Fraud Squad for his outstanding work in the investigation of a case of credit card application fraud, believed to be one of the largest of its kind in Canada. However, fraud was only the beginning of what could have been even more sinister criminal

activity. Please direct your attention to the screens to see what the profits of financial fraud could have brought to the streets of Toronto.

< Video presentation of Tak Kwong Chan investigation >

I am very pleased to present the Canadian Banks' Law Enforcement Award to:

- Detective Carmine Palermo of the Toronto Police Service

Congratulations Detective Palermo. Please come forward to accept your award.

On behalf of Canada's banking industry, I would like to, again, express my sincere appreciation of all those we have honoured here tonight and those who continue their outstanding work to protect banks, their employees and their customers from crime.

In closing, I would also like to thank the Canadian Association of Chiefs of Police for making this event possible. The Canadian Bankers Association is a strong supporter of the CACP and has been an active member of the Association since the first Canadian Banks' Law Enforcement Award was presented in 1972.

As part of the banking industry's ongoing commitment to working in partnership with Canada's law enforcement community, it is my pleasure to present the Canadian Association of Chiefs of Police with a grant of \$20,000.

I will now ask CACP President, Chief Jack Ewatski to join me on stage to accept this cheque on behalf of the Association. This grant will assist the CACP in conducting important research and policy development that will continue to enhance the safety and security of all Canadians.